

THE CITY OF GLOBE
2012 CITIZEN SURVEY RESULTS

Prepared for
The City of Globe City Council

Prepared by
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METHODOLOGY

The information in this report is based on 608 responses to a written questionnaire mailed to every household that holds a City of Globe utility account. The survey was mailed with the city utility bill in November 2012. Respondents were asked to either return the survey by mail (included with their utility payment or as a stand-alone mailed piece); to drop the survey in city's utility payment box; or to drop it off at City Hall, the library, or the Active Adult Center. A total of 3,716 surveys were distributed with a return rate of 16.4 percent.

A comparison of the statistics generated in the sample with population parameters from the 2010 Census indicated that the sample underrepresented Hispanic residents and residents under the age of 65. Consequently, the data were weighted on these two variables.

The findings reported in the Demographic Overview section were those differences found to be statistically significant through the use of chi square analysis.

The survey was prepared and analyzed by Dr. Tara Blanc. Dr. Blanc holds a Ph.D. in Public Administration and is a lecturer in the School of Public Affairs at Arizona State University.

OVERVIEW OF FINDINGS

- More than three-quarters of the respondents are very or somewhat satisfied with living in the City of Globe and with the sense of community in Globe. Respondents who are under the age of 65 and those with children under the age of 18 at home are less satisfied overall with living in Globe and with the sense of community in the city. Satisfaction with the sense of community also is lower among Hispanic respondents.
- Respondents are divided on their satisfaction with the direction the city is going, with 52 percent either very or somewhat satisfied and 41 percent either somewhat or very dissatisfied. Satisfaction with the direction the city is going is lower among respondents who are under the age of 65 and those with children under the age of 18 at home.
- When asked in an open-ended question what they believe to be the most important issue facing the City of Globe, one-fourth of the respondents cited economic-related issues, including economic problems and the need for growth and business development (18 percent), a lack of job or employment opportunities (6 percent), and a lack of affordable housing (2 percent). This is supported by the close-ended responses, which indicate that three-quarters of respondents are somewhat or very dissatisfied with employment opportunities and more than half of the respondents are not satisfied with the availability or affordability of housing or the availability of retail shops. Interestingly, three-quarters of the respondents are very or somewhat satisfied with the availability of grocery stores.
- Issues related to the city's infrastructure also were of concern, including the need to repair and improve streets and roads (9 percent), the physical appearance of the city (7 percent), and run-down or vacant properties (2 percent). Again, this is supported by the closed-ended responses, which indicate that nearly three-quarters of respondents are dissatisfied with the quality of street repair while two-thirds are dissatisfied with the quality of sidewalk maintenance and half or more indicate that run-down buildings; lots with weeds, junk, or inoperable vehicles; streets with potholes, cracks, and bumps; and sidewalks with cracks or breaks are either a moderate or major problem. Just over half are dissatisfied with the quality of land use/planning and zoning. The survey also found that 68 percent indicated that they were somewhat or very dissatisfied with the quality of code enforcement; however, it is important to consider the impact that stories in the media about this issue during the time the survey was administered may have had on this response.
- While respondents expressed concern with several aspects of the city's infrastructure, the majority of respondents indicated satisfaction with the quality of drinking water, the city's sewer service, and storm drainage. Related to this, nearly two-thirds of respondents also expressed satisfaction with trash collection services and the recycling program. In addition to trash collection and recycling, a majority of respondents are very or somewhat satisfied with most other non-city provided services, including ambulance, electricity, gas, cable television, internet, and water.
- While three-quarters of respondents are satisfied with the sense of community in Globe, half are not satisfied with their opportunities to participate in community decisions. In the open-ended questions, 7 percent of respondents cited problems or issues with and among city officials as the most important issue facing Globe while another 4 percent cited city budget issues and high taxes as a problem.

- While 57 percent of respondents feel that crime is a moderate or major problem, and 13 percent cited crime or drugs as the city's most important problem, 86 percent reported that they feel very or somewhat safe in their home, 79 percent feel very or somewhat safe in their neighborhoods, and 83 percent feel very or somewhat safe downtown. Respondents also give high marks to the city's police, fire, and emergency medical services, and a majority are satisfied with the quality of traffic enforcement and the city court.
- Respondents are split on their satisfaction with the local public schools. Forty-six percent are very or somewhat dissatisfied while 41 percent are somewhat or very satisfied. Three percent of respondents mentioned problems with the public schools as the most important issue facing the city. Of particular note is the finding that respondents with children under the age of 18 at home are much less satisfied with the quality of the public schools.
- More than half of the respondents are very or somewhat satisfied with the availability of cultural activities, community events and activities, and opportunities to volunteer. Less than half are satisfied with the availability of recreational opportunities.
- Respondents also give high marks to the city's parks, the Active Adult Center, the city library, animal control, and the city cemetery.

DEMOGRAPHIC OVERVIEW

AGE

- Respondents over the age of 65 were more satisfied with the city overall, with the direction in which the city is going, and with the sense of community in the city
- Respondents over the age of 65 were more satisfied with the affordability of housing
- Respondents over the age of 65 were more satisfied with the availability of recreational opportunities and community events and activities
- Respondents over the age of 65 were more satisfied with the quality of the police department, traffic enforcement, and emergency medical services
- Respondents over the age of 65 were more satisfied with the quality of drinking water and the library
- Respondents over the age of 65 were more satisfied with the quality of recycling and electric and gas services
- Respondents over the age of 65 were more satisfied with the quality of the local public schools
- Respondents under the age of 65 were more satisfied with code enforcement
- Respondents under the age of 65 were more likely to see rundown buildings as a problem
- Respondents under the age of 65 felt safer in their neighborhoods

RACE

- Respondents who are Hispanic were less satisfied with the sense of community in the city
- Respondents who are Hispanic were less satisfied with the availability of grocery stores
- Respondents who are Hispanic were less satisfied with the availability of cultural opportunities, community events and activities, and opportunities to volunteer
- Respondents who are Hispanic were less satisfied with the quality of traffic enforcement, sidewalk maintenance, and parks
- Respondents who are Hispanic were less satisfied with the quality of ambulance, trash collection, and recycling
- Respondents who are non-Hispanic were less likely to see crime as a problem
- Respondents who are non-Hispanic were less likely to see rundown buildings; lots with weeds, junk, or inoperable vehicles; streets with potholes, cracks, or bumps; sidewalks with cracks or bumps; storm drainage; and stray animals as problems

CHILDREN UNDER AGE 18 AT HOME

- Respondents who do not have children under the age of 18 at home were more satisfied with the city overall, with the direction in which the city is going, and with the sense of community in the city
- Respondents who have children under the age of 18 at home were less satisfied with the availability of recreational opportunities and community events and activities
- Respondents who have children under the age of 18 at home were less satisfied with the quality of the police department
- Respondents who have children under the age of 18 at home were less satisfied with the quality of storm drainage
- Respondents who have children under the age of 18 at home were less satisfied with the quality of city parks
- Respondents who have children under the age of 18 at home were significantly less satisfied with the quality of ambulance service, trash collection, and electric and gas service
- Respondents who have children under the age of 18 at home were significantly less satisfied with the quality of public schools

INCOME

- Respondents with an annual income of \$35,000 or more were less satisfied with emergency medical services
- Respondents with an annual income of \$35,000 or more were less satisfied with the quality of parks
- Respondents with an annual income of \$35,000 or more were less satisfied with sewer service
- Respondents with an annual income of \$35,000 or more were more likely to see crime as a minor problem but less likely to see crime as a major problem
- Respondents with an annual income of less than \$35,000 were more likely to see stray animals as a problem

LENGTH OF RESIDENCE

- Respondents who have lived in Globe 10 years or less were most satisfied with the affordability of housing
- Respondents who have lived in Globe 10 years or less were more satisfied with the availability of grocery stores
- Respondents who have lived in Globe 10 years or less were more satisfied with the quality of street repairs
- Respondents who have lived in Globe 10 years or less were more satisfied with the quality of trash collection
- Respondents who have lived in Globe 10 years or less were more likely to see rundown buildings as a problem
- Respondents who have lived in Globe 10 years or less were more likely to see lots with weeds, junk, or inoperable vehicles as a problem

GENDER

- Women were more satisfied with traffic enforcement than men
- Women were more satisfied with ambulance service than men

SURVEY RESPONSE RESULTS

Overall satisfaction with the City of Globe

	Percent
very satisfied	29
somewhat satisfied	54
somewhat dissatisfied	10
very dissatisfied	6
don't know	1
Total	100

Overall satisfaction with direction of the City of Globe

	Percent
very satisfied	8
somewhat satisfied	44
somewhat dissatisfied	28
very dissatisfied	13
don't know	7
Total	100

Most important issue facing the City of Globe (open-ended question) *

	Percent	Number of mentions
growth/development/attracting business/economy	18	97
improve/repair roads/streets	9	47
physical appearance of city	7	38
problems/issues with & among city officials	7	35
crime/enforcement of laws, ordinances/police dept.	6	33
water issues/problems	6	32
drugs	6	31
lack of employment opportunities	6	31
sewer issues/problems/lack	5	28
city budget issues/problems/high taxes	4	23
lack of activities for young people	4	21
schools/education	3	16
trash pick-up/issues	3	14
rundown/vacant buildings & properties	2	13
lack of housing/affordable housing	2	10
other mentions	12	62
Total	100	531

* a full list of the individual responses can be found in the appendix to this report

Satisfaction with sense of community

	Percent
very satisfied	18
somewhat satisfied	57
somewhat dissatisfied	15
very dissatisfied	8
don't know	2
Total	100

Satisfaction with availability of housing

	Percent
very satisfied	4
somewhat satisfied	30
somewhat dissatisfied	32
very dissatisfied	25
don't know	9
Total	100

Satisfaction with affordability of housing

	Percent
very satisfied	5
somewhat satisfied	26
somewhat dissatisfied	31
very dissatisfied	31
don't know	7
Total	100

Satisfaction with availability of retail shops

	Percent
very satisfied	4
somewhat satisfied	26
somewhat dissatisfied	33
very dissatisfied	35
don't know	2
Total	100

Satisfaction with availability of grocery stores

	Percent
very satisfied	32
somewhat satisfied	42
somewhat dissatisfied	17
very dissatisfied	8
don't know	1
Total	100

Satisfaction with availability of cultural activities

	Percent
very satisfied	13
somewhat satisfied	45
somewhat dissatisfied	25
very dissatisfied	13
don't know	4
Total	100

Satisfaction with availability of recreational opportunities

	Percent
very satisfied	13
somewhat satisfied	36
somewhat dissatisfied	25
very dissatisfied	23
don't know	3
Total	100

Satisfaction with availability of employment opportunities

	Percent
very satisfied	3
somewhat satisfied	23
somewhat dissatisfied	32
very dissatisfied	36
don't know	6
Total	100

Satisfaction with availability community events & activities

	Percent
very satisfied	14
somewhat satisfied	46
somewhat dissatisfied	26
very dissatisfied	11
don't know	3
Total	100

Satisfaction with opportunities to volunteer

	Percent
very satisfied	22
somewhat satisfied	46
somewhat dissatisfied	13
very dissatisfied	7
don't know	12
Total	100

Satisfaction with opportunities to participate in community decisions

	Percent
very satisfied	7
somewhat satisfied	33
somewhat dissatisfied	28
very dissatisfied	22
don't know	10
Total	100.0

Satisfaction with quality of police department

	Percent
very satisfied	31
somewhat satisfied	41
somewhat dissatisfied	16
very dissatisfied	10
don't know	2
Total	100

Satisfaction with quality of traffic enforcement

	Percent
very satisfied	24
somewhat satisfied	45
somewhat dissatisfied	16
very dissatisfied	12
don't know	3
Total	100

Satisfaction with quality of fire department

	Percent
very satisfied	61
somewhat satisfied	30
somewhat dissatisfied	5
very dissatisfied	1
don't know	3
Total	100

Satisfaction with quality of emergency medical services

	Percent
very satisfied	51
somewhat satisfied	30
somewhat dissatisfied	7
very dissatisfied	4
don't know	8
Total	100

Satisfaction with quality of City Court

	Percent
very satisfied	18
somewhat satisfied	30
somewhat dissatisfied	13
very dissatisfied	8
don't know	31
Total	100

Satisfaction with quality of street repair

	Percent
very satisfied	4
somewhat satisfied	21
somewhat dissatisfied	27
very dissatisfied	45
don't know	3
Total	100

Satisfaction with quality of sidewalk maintenance

	Percent
very satisfied	5
somewhat satisfied	24
somewhat dissatisfied	30
very dissatisfied	37
don't know	4
Total	100

Satisfaction with quality of drinking water

	Percent
very satisfied	20
somewhat satisfied	42
somewhat dissatisfied	19
very dissatisfied	16
don't know	3
Total	100

Satisfaction with quality of sewer service

	Percent
very satisfied	24
somewhat satisfied	45
somewhat dissatisfied	11
very dissatisfied	9
don't know	11
Total	100

Satisfaction with quality of storm drainage

	Percent
very satisfied	11
somewhat satisfied	44
somewhat dissatisfied	23
very dissatisfied	14
don't know	8
Total	100

Satisfaction with quality of parks

	Percent
very satisfied	18
somewhat satisfied	45
somewhat dissatisfied	21
very dissatisfied	11
don't know	5
Total	100

Satisfaction with quality of active adult center

	Percent
very satisfied	16
somewhat satisfied	33
somewhat dissatisfied	9
very dissatisfied	4
don't know	38
Total	100

Satisfaction with quality of code enforcement

	Percent
very satisfied	4
somewhat satisfied	22
somewhat dissatisfied	24
very dissatisfied	44
don't know	6
Total	100

Satisfaction with quality of land use/planning & zoning

	Percent
very satisfied	4
somewhat satisfied	25
somewhat dissatisfied	28
very dissatisfied	23
don't know	20
Total	100

Satisfaction with quality of City library services

	Percent
very satisfied	30
somewhat satisfied	43
somewhat dissatisfied	11
very dissatisfied	5
don't know	11
Total	100

Satisfaction with quality of animal control

	Percent
very satisfied	14
somewhat satisfied	41
somewhat dissatisfied	19
very dissatisfied	19
don't know	7
Total	100

Satisfaction with quality of City cemetery

	Percent
very satisfied	15
somewhat satisfied	35
somewhat dissatisfied	14
very dissatisfied	13
don't know	23
Total	100

Satisfaction with quality of ambulance

	Percent
very satisfied	33
somewhat satisfied	40
somewhat dissatisfied	3
very dissatisfied	3
don't know	21
Total	100

Satisfaction with quality of trash collection

	Percent
very satisfied	32
somewhat satisfied	28
somewhat dissatisfied	17
very dissatisfied	17
don't know	6
Total	100

Satisfaction with quality of recycling

	Percent
very satisfied	32
somewhat satisfied	36
somewhat dissatisfied	14
very dissatisfied	11
don't know	7
Total	100

Satisfaction with quality of electric service

	Percent
very satisfied	41
somewhat satisfied	39
somewhat dissatisfied	13
very dissatisfied	4
don't know	3
Total	100

Satisfaction with quality of gas service

	Percent
very satisfied	43
somewhat satisfied	38
somewhat dissatisfied	4
very dissatisfied	4
don't know	11
Total	100

Satisfaction with quality of public schools

	Percent
very satisfied	9
somewhat satisfied	32
somewhat dissatisfied	23
very dissatisfied	23
don't know	13
Total	100

Satisfaction with quality of cable television

	Percent
very satisfied	15
somewhat satisfied	30
somewhat dissatisfied	18
very dissatisfied	16
don't know	21
Total	100

Satisfaction with quality of Internet service

	Percent
very satisfied	16
somewhat satisfied	40
somewhat dissatisfied	18
very dissatisfied	14
don't know	12
Total	100

Satisfaction with quality of water provided by water company

	Percent
very satisfied	5
somewhat satisfied	17
somewhat dissatisfied	7
very dissatisfied	6
don't know	65
Total	100

Problem: run-down buildings

	Percent
not a problem	28
minor problem	20
moderate problem	17
major problem	33
don't know	2
Total	100

Problem: lots with weeds, junk, inoperable vehicles

	Percent
not a problem	21
minor problem	22
moderate problem	20
major problem	35
don't know	2
Total	100

Problem: crime

	Percent
not a problem	12
minor problem	27
moderate problem	31
major problem	26
don't know	4
Total	100

Problem: streets with potholes, cracks, bumps

	Percent
not a problem	5
minor problem	20
moderate problem	27
major problem	46
don't know	2
Total	100

Problem: water or sewer line breaks, blockages

	Percent
not a problem	28
minor problem	28
moderate problem	20
major problem	13
don't know	11
Total	100

Problem: sidewalks with cracks, breaks

	Percent
not a problem	15
minor problem	22
moderate problem	22
major problem	30
don't know	11
Total	100

Problem: storm drainage

	Percent
not a problem	24
minor problem	29
moderate problem	20
major problem	16
don't know	11
Total	100

Problem: stray animals

	Percent
not a problem	18
minor problem	32
moderate problem	22
major problem	25
don't know	3
Total	100

How safe feels in home

	Percent
very safe	49
somewhat safe	38
somewhat unsafe	11
very unsafe	2
don't know	0
Total	100

How safe feels in neighborhood

	Percent
very safe	35
somewhat safe	44
somewhat unsafe	17
very unsafe	4
don't know	0
Total	100

How safe feels in downtown

	Percent
very safe	34
somewhat safe	49
somewhat unsafe	13
very unsafe	2
don't know	2
Total	100

APPENDIX: RESPONSES TO OPEN-ENDED QUESTION 3

Most important issue facing the City of Globe today (all mentions)

Advertising activities in area.

Affordable housing for seniors.

After 40 years no sewer!

Aging infrastructure. Horrible trash service.

An image problem fostered by KQSS radio station.

Attracting businesses and restoring real estate values.

Attracting interesting retail stores. Enforcing zoning

Attracting new businesses and employment. This will give our kids good educational opportunities so they can succeed in today's world. Crack down on drug activity.

Availability of water for future. Better shopping opportunities.

Available employment other than mines and Walmart. Available affordable housing (newer homes)

Bad crime rate. We need a coordinator between the city council and the PD. There were 22 robberies between Thanksgiving and New Year of 2012. Two in the last week!

Bad streets. No weed control crew. The previous administration got rid of all the experienced workers. I miss the service the garbage crew used to provide. Hate the garbage cans.

Balance budget

Balance the budget.

Behind the times. Recreational facilities outdated. We need younger people moving here, but they won't if there's no variety of activities. It's hard to improve our home with the good old boy system in effect.

Better housing. More retail stores. More entertainment.

Better low cost apartments. More business selections. Police and sheriff need to pull it together. More functions for teens. Be honest with the community.

Better recycling program. I never see a police patrol in my neighborhood. No noise enforcement.

Better schools and employment

Biggest problem is attracting new businesses. We need more jobs.

Blight

Bring in more businesses to town. Fill empty stores.

Bring in more businesses to town. The city wants the money to stay in town, then bring in more restaurants and shopping.

Bring in more businesses.

Bring in opportunities for us and our kids.

Bring more businesses. Bringing in Walmart closed opportunity for others.

Bringing new employment opportunities into the area.

Burglaries in our neighborhood. Drug problems. Abandoned houses. Employment opportunities are low.

Can't enforce codes when most houses there are built with pine around turn of last century. City water needs testing. Local wildlife knocking over garbage. Tax revenue drying up.

Change the people then the city. To be successful you need people who know what they are doing.

City can't keep the lines in place in town, get some good paint.

City needs more shops to compete with Walmart.

City needs to market attraction better. More youth activities.

City should annex my neighborhood. Globe needs to attract employment other than the prison.

City streets are in need of repaving.

City streets are in poor condition. Utility infrastructure is bad. Too many vacant buildings.

City water bill is too expensive. Too much in add on charges.

Clean streets, less litter, no graffiti, repair sidewalks.

Clean up around this city. Youth activities needed.

Clean up buildings and resurface streets.

Clean up the town.

Clean up this town! Grass and weeds everywhere. Run down buildings are another problem. Not enough shops. Walmart is the only place that offers bargains. It shouldn't be!

Concerned with the fact that we citizens are constantly bombarded with messages to shop local, yet local merchants don't cater to us - they aren't open on weekends and close at 5 on week days.

Continued drug problems. There is nothing productive for kids to do. We need to focus on our children and elders.

Crime and drunk drivers.

Crime-drug use-lack of parenting skills-repeat offenders. I want to be able to attend community functions without drug users or seeing children not cared for.

Crime. Drugs. Creek not maintained.

Cut unnecessary spending. Look for ways to cut government costs. Fix the roads with money saved.

Develop another economy besides the mines. The up and down of the mines keeps this city trashy and poor.

Downtown revitalization - this could be a major tourist attraction.

1: Downtown improvement and revitalization 2: business owners assistance and support 3: attract new business 4: drug enforcement and education 5: removal of speed cameras 6: more tourism
Drug control

Drug problems, home robberies. Went to police about drug sales in my neighborhood, was told can't do anything about it until I myself am robbed.

Drugs

Drugs - unsupervised little kids.

Drugs and crime are the target issues with Globe. Most employers of local businesses are out of town which keeps the money out of our town.

Drugs and lack of enforcement. More activities for all ages. City taxes too high. Better small businesses in town. City maintenance is poor. Should not have removed radar light. They play favorites at the city. Too many double duties. Have more employee recognition.

Drugs in schools and drugs the inmates are getting

Drugs. Crime. Stray animals. Too many dollar stores no major retail stores.

Dumping trash. Poverty. Drugs/alcoholism. Too many antique shops vs. alternate home supply/clothing. Prejudice.

Economy and variety of businesses. Water bills need to be sent earlier in the month!

Economic development and retail businesses.

Economic development - maintaining viability once the highway gets moved. Need to enhance to infrastructure services.

Economy

Economy - spending.

Economy need more improvement. Would be nice to have places of interest for young people.

Economy. Sustained growth. Division.

Education is not a priority. I live in one of 3 houses in the middle of Globe without sewer or trash services. It's like we are part of the city but not - everyone around us gets these services...

Education of our children.

Education, no bike paths or greenways, not progressive with food and shopping, activities etc. Should provide glass and aluminum recycling. City is stuck in mining town when it's more than that.

Education. Activities for youth. Get rid of drug dealers.

Employment - we need another industry besides the mines.

Employment other than the mines. Repair streets and sidewalks.

Enforcement of city policies.

Ensuring our water supply. Encouraging growth while maintaining the integrity of our historic city.

Entertainment and activities for teens and job opportunities for graduates and young adults.

Everything is financial. Having the money to do what needs to be done. I'd like to know more about volunteer opportunities.

Expand infrastructure to allow for future businesses. Expand water and sewer into other areas.

Finances

Finances - being able to pay the bills while maintaining services.

Financial resources for infrastructure renewal, and upgrade all city services.

Finding another revenue source since we took down cameras.

Fiscal survival.

Fix streets.

Future water shortage. Need to build more aquifers. Continue installing solar panels.

Get rid of the newspaper pictures and articles suggesting the city take ownership of property that looks unsightly to someone else.

Get the javalina that knocks over trash cans. There are about a dozen in the herd.

Getting more businesses to come to town.

Getting rid of good old boy network that is at the heart of corruption and impeding progress in town. Education - our school system is a laughing stock that is going to fail.

Globe doesn't want any new business competing with what's here already

Globe is a friendly community and nice place to live. They need to improve public facilities. They need to make this more of a tourist destination.

Good water quality for drinking. Keep streets clear of glass and debris. Stronger police, fire and safety crews. More frequent trash pick ups. Trashy yards.

Growth - lack of it. A city this size is a disgrace with the lack of retail and dining.

Growth - there are no shops or store.

Growth promotion. High taxes on sales and property.

Growth, home development, drug problems.

Growth. Water system in bad shape.

Have police stop protecting and arrest the burglars that have been a problem for over a year. Everyone in town knows who they are and how the uncle takes the stolen goods to Phoenix. The police need to put an end to this or admit that Globe has changed from a nice small town to a lawless barrio.

Haven't been here long, don't have much to say. So far we are satisfied.

Health care - surrounding large cities such as Showlow and Safford have urgent care, which make it easy and affordable. We have to drive over an hour to Gold Canyon or suffer in the ER.

Honest

Honesty

Honesty with citizens

Hopefully the new mayor and city manager are going to improve relationships with citizens. That Chris Colloy can't be the only building inspector. He is a caretaker and not technical. Go with the county for inspections. Thus eliminating a \$100,000.

Housing for those coming here for jobs. Drug and alcohol abuse

Housing is too expensive and so is the cost of living. Streets need resurfacing.

I am very disappointed in mayor Wheeler. He promised me speed bumps on my street, which never happened.

I don't feel like anyone takes responsibility for their actions or jobs. People all pass the buck and blame it on another department or someone else's job.

I don't know where the city of Globe is going. Growth - We are stagnant. We lost our race track years ago and there hasn't been a new one. We need to expand like the surrounding towns. we need new businesses - Home Depot, Walgreens and restaurants like Chili's and Applebee's.

I have been very concerned with all of the robberies. I would like to see more patrol cars.

I have lived in Globe my entire life. Except for many of the fine buildings burning down, most things are good. Schools are not as good as they used to be. The city should work harder to look good.

I have no idea what direction this council even wants to take us. I wish the library had more parking.

I like living in Globe and am very happy with the cultural activities. I am very tired of the garbage and weeds. I think the city needs to maintain the streets, invest in some weed control equipment and get garbage services that don't spill garbage all over.

I like the downtown activities, but I am embarrassed that there is so much trash and roadside weeds all over town.

I would like to see more shops; clothing, shoes and other stores.

Improve quality of maintenance and repair of streets. Develop a secure source of water in an event of a natural disaster.

In-fighting; if the leaders and elected officials land down personal agendas then we could enter the 21st century.

Inadequate police, need for a new family facility and better jobs.

Industry - we need other jobs than just mining.

Infrastructure is falling apart.

It is important to provide infrastructure and services to support a healthy lifestyle in Globe. More recreational facilities. More trails and pathways for walking and biking.

It would be nice to have more stores in town. Also more entertainment venues.

Javalinas destroy yards and tip over garbage cans. Garbage cans should be tucked away not left on the street.

Jobs

Jobs and blight.

Jobs growth. Trash services will not pick up items at home - you have to hire privately to take this items.

Jobs, old gas, water, sewer and pipes.

Jobs. They need to think of the people of Globe and not there personal issues.

Jobs/economy

Keep budget in line

Keeping teenagers occupied. Upgrade skate park. Need more activities for teens. Need more shopping besides Walmart.

Keeping the city urban, clean, diverse and attractive. Attract new businesses.

Keeping the small town atmosphere while updating services. Developing the unique, friendly personality of the town.

Lack of adequate housing. Buildings are run down.

Lack of affordable housing. Substandard schools. Infrastructure including roadways, sewer and water. Substandard police and fire.

Lack of amenities. Variety of stores keeping the money here.

Lack of commerce, people don't want any business here except the mines. There needs to be a crack down on drugs.

Lack of downtown development.

Lack of economic development and lack of concern for its citizens and the surrounding environment.

Lack of economic development, no good paying employment opportunities.

Lack of funding the city needs.

Lack of leadership. More action less talk.

Lack of pride and ownership in personal property.

Lack of progressive leadership.

Lack of progressive people on council with ideas for growth that doesn't include ranching and cattle. They seem to want to go back to the good old days.

Large trucks shouldn't be allowed to part on streets. Glad cameras are removed. Water rates are too high.

Law enforcement: crime is rampant. There is no leadership at the top of the police dept. The last two police chiefs that were hired/appointed were done so because the city council chose not to pay out the money necessary to hire qualified individuals. The result is a poorly run dept. that is not held accountable.

Leadership and direction - as in most government entities change direction every election - no different this time. Where is the master plan? Also funding sources for programs.

Learn how to work together.

Lived here all my life and love it.

Local businesses staying in business and new/potential businesses coming to town.

Local schools are suffering. Teenagers don't have much to do around town. There is way too much crime and drug use. We need more options with retail stores.

Long term planning. Over reliance on mine. Globe can be a destination. Our water, sewer and roads are out-dated.

Looks dirty and rundown to people from other towns. Streets are terrible. Weeds and trash on sidewalks. No city landscaping, looks low class.

Maintain the roads.

Maintain water safety and supply, repair roads.

Maintaining a balanced budget.

Major shopping sucks. Everyone goes to the valley to spend their money. City of Globe doesn't care because they don't want to hurt mom and pop shops. If there weren't any mines this would be a ghost town. They won't always be open...

Maple St is terrible - pad paving. Patched by city!

Money issues - water main lines and water service lines replacements. Replace sewer main. Fix roads. Keep up park. Salary increase for public workers.

Money! We need to look at cutting costs in this tough economy. Not raise taxes.

More businesses and more things to do for kids.

More communications about what's going on in the city. Job growth - Job losses - businesses closing - opening - more info for general public.

more jobs

More oversight on supervisors and workers. Put more effort into attracting more people to town.

More parking.

More recreational facilities.

Need more businesses coming in.

Need more businesses, so there won't be the need to go to the valley to shop.

Need more jobs.

Need more recreational opportunities for youth.

Need more street cleaning. Trash being hauled to land fills needs to be covered.

Need more wells, beautify the city, fix up buildings

Need to attract new businesses. Fix streets. Clean up cemetery.

Need to come into the 21st century.

Needs a lot more long term planning. Especially budgets for water and sewer. Do what is best for the community not special interests.

New library, concentrate on schools, pay teachers a living wage, increase police force, advertise city statewide.

Newer constructed homes. Dine-in restaurants.

No city sewer.

No investments in the community. Where are the sidewalks and trails. Why are no shops open on weekends? It's hard to shop locally.

No jobs. No where to shop besides Walmart. Garbage pick up.

No new businesses will come here if the people believe this is a mining community only.

No planning for the future. We put up buildings and tear them down without using them.

No shopping - no new businesses. Nothing for kids to do. Also, we have no sewer hook up on Saguaro Dr.

No small businesses, all Walmart. More restaurants.

Not bringing in new stores in order to keep our local money local.

Not enough facilities and activities for youth. It seems like our local government and businesses are focused on turning our city to a retirement community. We have an awful job market. Why are there no factories or industrial facilities.

Not enough good paying jobs. Young people don't want to stay due to this. Globe is almost a retirement community and that will become the norm unless we create more jobs.

Not enough health care facilities, no growth, city not developing and creating jobs, nothing for teens to do so they turn to drugs, lots of vacant buildings.

Not enough stores.

Not enough stores. Downtown is rundown.

Not involved in politics but from articles read it seems as if most individuals are doing the best they can.

Not letting the city grow. Don't let ADOT route around our town, we will become a ghost town.

Nothing to do which causes, boredom, which causes drug use and crime. Get some activities for youth to do!

One issue is employment opportunities for our young adults and teens.

Other businesses should be encouraged to come here. The prison not being allowed was wrong. We need jobs besides the mines.

Our city leaders have put way too much faith in the mines and Walmart to keep our economy going and it is proving that this is a pass through town. People are leaving to live in other towns to look for better schools and community.

Our streets, crime, and police dept. that treats you like a criminal or with total disrespect. The past city manager created a lot of turmoil, have lost a lot of respect for the people on the previous council.

Our water supply needs attention.

People not harmonizing. Different communities not communicating.

People should have pride and take care of homes. Roads need repair. Cemetery looks horrific. Water system needs upgrading. Trash needs to be picked up. Weeds needs to be cleaned up. Boys and Girls Club needs help.

Police dept. doesn't investigate murders or deaths. How can we feel safe.

Political in-fighting will kill Globe. I am opposed to having the prison on the area but voted to keep Shipley as mayor. Under him we grew. Now, we are back to the dark ages with the good old boys systems firmly in place.

Poor conditions of roads.

Poorly paid city and government officials.

Poverty, unemployment, crimes against homeowners. Also, notification by mail of boiled water orders is inadequate. Please fix this.

Private businesses allowed in residential areas. Yuma street and Ruiz Canyon are not equipped for this type of traffic. Access of neighborhood streets for heavy equipment. Ignoring of weight signs posted on local bridges. Safety has become an issue in these neighborhoods.

Provide services to run the city and keep it looking nice. Do this while balancing cost and revenue.

Providing services.

Public restrooms in downtown. Repair roads.

Public transportation and homeless people

Put cameras back in. Clean up roads.

Quality of water

Rebuilding the infrastructure. What's in our future? What is Globe going to do once the mines close. Diversified economic development.

Repair infrastructure.

Residential and commercial clean-up. City needs to realize that we could be a potential destination goldmine. If only we were cleaned-up, welcoming, businesses open.

Resurface streets, remove old homes and buildings, clean up downtown

Run down houses need to be improved. They devalue the community. Lower dump fees so people stop dumping things in the canyon.

Run down properties.

Sad our old mayor Shipley was voted out. We are very unhappy that city manager Graves was asked to leave by current mayor.

Safe water quality.

School taxation on property tax.

Schools need improvement, more job opportunities, improve the look of the city.

1. Semi trucks using engine brakes in city limits. 2. Lack of police on speeding. 3. Road maintenance. 4. What about the 2004 water bond? Still paying in 2012.

Sidewalks are terrible. Otherwise nice. The senior center in a blessing.

Small businesses do not survive here.

Some roads need work.

Some streets in need of repair. Speed limit needs more enforcement.

Something needs to be done about the empty and falling down buildings. There needs to be more conviction of crimes. More available housing.

South street has 5 to 6 trucks parked at night in front of the hotel. The hotel should provide off site parking for trucks.

Spending too much money on upgrades. Repair roads instead. There is nothing wrong with Globe, stop trying to change it.

Start allowing new businesses in town for more jobs.

Staying within our budget. Don't use out of town labor.

Street paving, water.

Street repair, trash collection and enforcing speed limit.

Street repair. Need to build new fire/police buildings. Need more businesses down town.

Street repairs - roads are terrible.

Streets are horrible.

Streets need repair.

Streets not being swept with sweeper. No place to shop but Walmart.

Streets rundown.

Streets, sewer, water. Budget problems. Get Redflex back.

Taxes are too high. Not enough money in the schools. Water maintenance is very poor.

Taxes too high. City employee pay too high.

Teens need a safe place to hang out and have activities. They have nowhere to go.

Thank you for removing cameras on highway.

The aging infrastructure is a big concern. More info out there to get more visitors to town.

The city has a bad outlook on what the city really needs. They also have too much good old boy way going on. They need to bring in more businesses.

The city seems to have a buddy system. There is no equal opportunity. Also, half-way houses should not be located in residential areas especially near an elementary school.

The city spends money they don't have. They don't need to spend money on concrete to make 4 corners for a stop sign. Why do we have so many police cars? We need a good mechanic to maintain the cars. I didn't have a say in if we needed new trash cans.

The crime rate is too high. Drugs and criminals are at an all time high.

The indifference in the justice system to protect the rights of their citizens without proper process of the law to protect the rights of every citizen regardless of race, color etc.

The lack of ability to attract major employers to the area, which includes tax breaks, housing, jobs and good schools. The appearance of the city is a big factor too. Code enforcement and control of litter should be a big priority.

The lack of appeal.

The lost revenue is horrible because everyone goes out of town to shop.

The new council person never comes around to see if people need anything. We don't even know what they look like.

The quality of the schools. This is largely the fault of the parents and community. It's a deterrent to people and businesses moving here.

The roads are in very poor condition.

The safety of older folks. The pavement in front of the Catholic church is washed out and full of holes. Someone could brake a hip.

The sewer and water collection fees are excessive. Late charge on water bill should be extended to end of the month.

The streets are in bad shape.

The streets are very bad. The weeds that grow through the curb and sidewalk need to be removed.

The town is ugly, all you see is chain link frontages, weeds and dirt. My biggest concern is the environment. The beautiful creek running through town is ignored as a resource. There is a lack of bicycle paths etc.

The use of drugs leads to a lot of crime and violence. Also, the lack of activities for youth.

The water mains that continue to break.

The younger generations have nothing to do in Globe, so kids are turning to addictions for entertainment. Lack of employment is also an issue.

There are few good job opportunities besides the mines. There is little sense of community and all of our children leave for other cities and work and community.

There are some street corners with bad visibility. Some control over abandoned buildings. We also need to fine people with junk in their yards.

There is a lack of foresight for the future of the survival. We need affordable rental living, more shopping, food and restaurants that are open on Sundays.

There is nothing for young people to do. They are doing drugs instead.

Too many big dogs roaming around.

Too many people without jobs. Schools need help.

Too much crime.

Too much good old boys politics without the know how of running a city. Political gain seems more important than needs of the city.

Too much money for cosmetic appearance equals none for roads, sewer and water.

Too much spending on buildings and putting city employees in them. Government is way too big. Taxes have to come down.

Tourism: We need to emphasize what we have to offer. Roads: they need repair. Schools: need good teachers.

Town needs to be cleaned up. Need to have more businesses brought in.

Trash pick up

Trashy town - garbage, weeds, trash in front of bars, dog poop on sidewalks.

Try to get city council and city employees to work with the community. The water needs to be filtered it tastes like waste water.

Violence due to drugs and alcohol.

Water and rights to it. Upgrade on water supply. Move well below community center.

Water bill too high.

Water conservation, weeds, drugs, litter and junk

water issues and roads

Water main line needs to be upgraded. Don't need so many speed bumps. The roads are bad. Bad sidewalks.

Water rates keep going on.

Water, business managers, supervisors and the way they treat and dismiss workers.

Water, sewer and streets. We wish the city had retained Redflex in order to finance these issues, plus save lives from red light runners.

We have been taxed 2% for road maintenance and the roads are still a mess. Need more industrial/manufacturing businesses. There are weeds in the side of the roads. Parks are in disrepair. Community Center complex is horrible. Prison work not is not for everyone.

We have to fix neighborhood roads. It's embarrassing.

We need jobs! Maybe a more responsive city government.

We need jobs. Not Walmart. We need light manufacturing.

We need more businesses and things to do.

We need more jobs.

We need more stores (chains) and better restaurants. We need a better trash company. Where is the recycling? Salvation Army should get one of those vacant buildings. Housing is a big problem.

We need new businesses.

We need to address our limited water issues. The city also needs to start valuing their employees.

We need to attract more quality employers. Roads need work.

We need to bring in more tourism and business and stop depending on the mines. More housing. More enforcement on weeds, abandoned buildings...

We need to modernize. The town looks run down. Old abandoned buildings, weeds, unkempt yards...We need to get a handle on the drug problem.

Weeds, trash, run down properties, junk vehicles, lack of enforcement in this area.

Why hasn't Globe been able to expand? We need Home Depot, K-Mart, Walgreens...We need more restaurants. We need to keep our money in town.